

United Healthcare and United Healthcare Medicare Advantage HMO and HMP/POS Plans

Attention: Patients with United Healthcare and United Healthcare Medicare Advantage HMO and HMO/POS plans.

We want to inform you of an important change regarding your upcoming appointments.

In order for us to continue providing you with care, your United Healthcare Medicare Advantage HMO or HMO POS plan now requires a referral from your Primary Care Physician (PCP). This referral must be sent to United Healthcare and our practice at the following address:

Knoxville Rheumatology PLLC

2072 Lakeside Centre Way

Knoxville, TN 37922

Fax: 865 444 6196

Please ensure that you obtain the referral from your PCP and that it is received before your scheduled appointment. We cannot obtain this for you.

United Healthcare requires that the referral be received and approved by them prior to your visit; failure to do so may result in us being unable to see you.

The specific instructions on how your PCP should send the referral to your insurance can typically be found on your insurance card. If you have any questions, please contact your insurance provider directly.

Thank you for your attention to this matter and for trusting us with your care. We look forward to seeing you at your appointment.